

# CITY OF MUTARE



## 2025 BUDGET CONSULTATION QUESTIONNAIRE

City of Mutare is carrying out consultations in preparation for its 2025 budget. We are kindly seeking your participation in this process by presenting your input, views and suggestions in the questionnaire below.

### Part A (Personal Details)

Please fill where appropriate or Tick

1. **Age:** Below 15 years  15-35 years  36-59 years  Above 60 years
2. **Sex:** Female  Male
3. **Do you consider yourself to have a Disability?** Yes  No

### Part B (Consultation)

Please fill in where appropriate or Tick

4. In which area/ward do you reside?

- Ward 1: Natview, Garikai 1 & 2, Lower Part of St. Joseph
- Ward 2: OTS, Avenues, Chimoio Flats, Blocks, NHB, Pazororo
- Ward 3: Tenderere, Chitungo, Chineta, Nyausunzi, Mazhambe, New Chisamba
- Ward 4: Muchena, Part of Maonde, Old Chisamba, Chisamba Singles, Mundembe
- Ward 5: Part of Maonde, Devonshire, Old Zororo, New Zororo, New Dangare
- Ward 6: Part of Chikanga 2 (TM to Chikomo), Upper Part of St. Joseph, Makondwe, Remainder of Devonshire
- Ward 7: T Section, Two Rooms, C Section, SD Section, Area 7, Area C, NRZ, Home Ownership, Area B
- Ward 8: N Section, P Section, Area 13, Area 12
- Ward 9: Area 14, Area 15, Founders (Aloe)
- Ward 10: Fern Valley, Hillside, Nyakamete, Muneni, Lower Part of CBD up to Fifth Ave
- Ward 11: Avenues, Murambi, Hospital Hill, Greendale, Darlington, Beira Corridor 1&2, Morningside, Bordervale, Tiger Kloof, Part of Fairbridge Park (next to Hospital Hill), Palmerstone

- Ward 12: Part of Fairbridge Park, Florida, Westlea, Yeovil, Utopia, 3 Brigade
- Ward 13: Chikanga Mountain Rise, Chikanga Extension, CZB, Weirmouth, Hobhouse 2, Upper Part of Hobhouse 3
- Ward 14: Chikanga 1
- Ward 15: Gimboki South Area 3 (Complex), Area 3 Extension
- Ward 16: Part of Chikanga 2 (from Murahwa to Latter Day Saints)
- Ward 17: Hobhouse 1, Lower Part of Hobhouse 3, Raheen,
- Ward 18: Area 16, Federation, Pegasus, Part of Area 3 (Close to Bethel) and Lower side close to Kudanana
- Ward 19: ZIMTA, Dreamhouse, Bernwin

5. Which sector of the community do you belong to? *Tick all applicable*

- a) Business Community
- b) Schools
- c) Informal Sector
- d) Resident
- e) Ratepayer
- f) Churches
- g) Youth
- h) Women
- i) Persons with Disabilities
- j) SMEs
- k) Media
- l) Resident Association
- m) Workers Unions
- n) Sports, Art and culture
- o) The Elderly
- p) Other (specify).....

6. The following are current running projects and the same projects will be rolled over to 2025 under **Devolution Funds**.

- a) Completion of Hobhouse Clinic Construction
- b) Sewer (Rehabilitation 0.9km NRZ Outfall sewer line, 300m-900mm diameter Gimboki outfall sewer line, 400m Old Location to Sakubva out fall line, Upgrade 2.2km Murahwa Primary to Gimboki trunk sewer)

- c) Completion of Chikanga Primary School
- d) Rehabilitation of Sakubva Swimming Pool
- e) Road equipment (Tipper trucks \*2)
- f) Construction of a Foot Bridge
- g) New water source feasibility
- h) Rehabilitation of Gimboki sewage treatment plant

Can you suggest any other projects besides those mentioned above that can be funded by devolution?.

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7. City of Mutare is proposing to undertake the following projects in 2025 budget. Select any five (5) priority projects of your choice.

- a) Water Pipes Renewal (Chisamba Single and Chikomo Ring main)
- b) Road Resealing (Dangamvura Comm Route)
- c) Road Reconstruction (1.5km S. Mazorodze and Railway Ave)
- d) Magamba Road Rehabilitation
- e) Mobile Asphalt Plant (Tar making machine)
- f) Servicing of stands (outstanding projects)
- g) New Primary School
- h) New Secondary School
- i) Parks refurbishment (Phase 2)
- j) Dumpsite feasibility study and relocation
- k) Canalisation of Nyamauru River (Malaria Control)
- l) Rehabilitation Center (Drug and Substance Abuse)
- m) City Clinic Expansion
- n) Construction of Tower Lights
- o) Upgrading of Sporting facilities –Citywide
- p) Fully equipped ambulance
- q) Community Halls Renovations
- r) Vocational Training Centre

Other: Specify.....

8. What is your overall assessment of the current budget performance? *See circulated Half Year 2024 Budget Performance Report on Whatsapp Chatbot +263771067779, website [www.mutarecity.org](http://www.mutarecity.org), whatsapp groups.*

Very Good  Good  Fair  Poor  Very Poor   
 No comment

9. Inflation is projected to be around 6% at year end. Water extraction costs has increased by 221.52% (January tariff was USD0.06149 and rose to USD0.1977 in July 2024), electricity has increased by 72.83% (January tariff was USD1.915231 rose to USD3.31 in July 2024) and water chemicals(Chlorine gas) has increased by 3% (Jan US\$76.49 per kg to us\$78.54per kg in July 2024) .

City of Mutare is proposing to review the 2025 tariffs upwards. What percentage of tariff review would you prefer?

5%  6%  7%

Other ( state %): .....

10. The citywide road network is in a state of disrepair, due to poor maintenance for more than 20 years. To improve the road trafficability, City of Mutare has come up with the following proposals;

Category	Current (USD) per month	Proposal 1 per month Hybrid	Proposal 2 per month	Proposal 3 per month	Proposal 4 per month	Proposal 5 per month	Proposal 6 per month
High Density	1.13	2.26	4.52	5.65	6.78	22.6	48.59
Low Density	2.29	9.16	9.16	11.45	13.74	45.8	98.47
Commercial	8.5	51	34	42.5	51	170	365.5
Industrial	11.33	226.6	45.32	56.65	67.98	226.6	487.19
Institutional	8.5	51	34	42.5	51	170	365.5
Expected Length Of Road That Can Be Maintained per year	1.6km	4.9km	5.1km	6.3km	7.4km	24km	51km

Which of the above proposals do you prefer?

Proposal 1   
 Proposal 2   
 Proposal 3   
 Proposal 4   
 Proposal 5

Proposal 6

Other (State the number of km you want maintained per year)

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**11. Which areas of service delivery do you think need to be improved in your ward?**

- a) Water services
- b) Sewerage
- c) Roads
- d) Street lighting
- e) Health
- f) Education
- g) Social Amenities (Parks, Community Halls, Sports Facilities)

Other Specify: .....

**12. How do you rate the performance of City of Mutare on the following services? (Tick in the appropriate box)**

Service Area	Very Good	Good	Fair	Poor	Very Poor
Water					
Sewer					
Refuse					
Roads					
Public lighting					
Fire services					
Health care services					
Education					
Housing					
Social amenities					
Environmental management					
Governance					

**13. Council has decided to support sports for development. Select any five (5) priority disciplines of your choice.**

- a) Netball
- b) Basketball
- c) Tug of War
- d) Soccer

- e) Swimming
- f) Cricket
- g) Volleyball
- h) Tennis
- i) Paralympics (Sports for the disabled)
- j) Darts
- k) Chess

Other (Specify) .....

14. How do you prefer the City of Mutare to communicate with you?

- Whatsapp Groups  Whatsapp Chatbot  Facebook  Instagram
- Website  Print Media (Newspapers  Radio (Diamond FM)
- Phone Call  SMS  X(Twitter)

Other Specify: .....

15. Do you have any additional comment in relation to the 2025 proposed budget?

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Thank you for taking time to complete our Questionnaire.

**COMPLETED QUESTIONNAIRES SHOULD BE RETURNED THROUGH E-MAIL:**  
[budgetconsultations@mutarecity.org](mailto:budgetconsultations@mutarecity.org) OR [budgetconsultations@gmail.com](mailto:budgetconsultations@gmail.com)

**OR**

**TO ALL COUNCIL OFFICES OR PAYMENT CENTRES**

**Civic Centre, Sakubva, Chikanga, Hobhouse, Dangamvura Boka Complex, Dangamvura Complex**

**ON OR BEFORE THE 6<sup>TH</sup> OF OCTOBER 2024**